



USA ★ 925

**CUSTOMER REQUEST FORM  
EXCHANGE OR RETURN**

We will accept any new, **UNWORN**, NightRider piece for exchange; you pay only the price difference, if applicable, and shipping charges. Exchanges or Returns of a new, **UNWORN**, NightRider piece will be accepted within 30 days of original purchase date. Returns must include all original packaging. The return/exchange value is determined by the purchase price of the item. Customized jewelry item sales are final and are not eligible for exchange or return. Apparel returns will be accepted at our discretion for a store credit only.

Using the address below, pack and seal your box securely. We recommend that you ship your package with a carrier who will provide a tracking number and for security purposes do not write the word **JEWELRY** anywhere on your package. Once your package has been received, the item will be inspected and its condition evaluated. We will contact you to verify whether or not your item is eligible for refund/exchange, and if so, it will be processed within 2-3 business days. If there is a refund due, a credit will be issued in the original form of payment; note that if we refund your credit/debit card, your banking institution may require additional days to process and post this transaction to your account once they have received the information from us. If you are exchanging an item, our customer service department will contact you (using the information below) to process your payment for any price difference and shipping when your new piece is ready.

Please take a moment to fill out this form and place it in the box with your items. We recommend you keep a copy of this form for your records.

**Customer Name:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_

Please list each piece in your package and check the box next to the appropriate action you would like taken:

Item name and size	Action Requested	Notes – please list item for exchange (item name and size) or state reason for return
_____	<input type="checkbox"/> exchange <input type="checkbox"/> return	_____
_____	<input type="checkbox"/> exchange <input type="checkbox"/> return	_____
_____	<input type="checkbox"/> exchange <input type="checkbox"/> return	_____

By signing below, I accept the terms and conditions of the NightRider Jewelry Exchange and Return Policy.

\_\_\_\_\_  
**Customer Signature**

\_\_\_\_\_  
**Date**