



USA ★ 925

**CUSTOMER REQUEST FORM
CLEANING & POLISHING, REFINISHING or REPAIR**

Each piece we produce comes with a Lifetime Guarantee against any defects in materials or craftsmanship. We will gladly accept any NightRider piece for cleaning, polishing or warranty repairs and complete the work at no charge; you pay only the shipping cost. Any piece requiring refinishing is subject to \$50 fee plus shipping.

Using the address below, pack and seal your box securely. We recommend that you ship your package with a carrier who will provide a tracking number and for security purposes do not write the word **JEWELRY** anywhere on your package. Once received, your piece will be processed within 2-3 business days and shipped back to you as soon as possible, but may take up to three weeks depending on the condition of the piece. Our customer service department will contact you (using the information below) when your piece is ready to be returned to process your payment for shipping and refinishing if applicable.

Please take a moment to fill out this form and place it in the box with your items. We recommend you keep a copy of this form for your records.

Customer Name: _____

Phone Number: _____

Email Address: _____

Mailing Address: _____

Please list each piece in your package and check the box next to the appropriate action you would like taken:

Item name and size	Action Requested	Notes – <i>please describe damage or detail repair needed</i>
_____	<input type="checkbox"/> cleaning/polishing <input type="checkbox"/> refinishing (+\$50) <input type="checkbox"/> repair	_____
_____	<input type="checkbox"/> cleaning/polishing <input type="checkbox"/> refinishing (+\$50) <input type="checkbox"/> repair	_____
_____	<input type="checkbox"/> cleaning/polishing <input type="checkbox"/> refinishing (+\$50) <input type="checkbox"/> repair	_____
_____	<input type="checkbox"/> cleaning/polishing <input type="checkbox"/> refinishing (+\$50) <input type="checkbox"/> repair	_____